

1502 So 51  
Tacoma, WA 98408  
Nov 8, 2007

Robbins & Co  
818 Sth 142<sup>ND</sup>  
Burien, WA 98166

Dear Sirs:

We had some work done by your company in August. The two men who did the work were very polite. They did their jobs professionally.

Our house is in the neighborhood of 60 years old. It has always had creaks and little noises, especially at night. Ever since we had this work done I have only heard a couple creaks.

I wanted to thank you for a job well done. Thank you for being prompt and doing a

good job.

Please thank the two men, also. I believe their names were Steve and Julio. Thank you.

Sincerely,